TELSTRA WHOLESALE MOBILE AND DATA SIMS

Business Mobile Plans

Reliable, flexible business mobiles for teams across Australia, supplied and supported locally on the Mid North Coast.

NOVEMBER 2026

Call us
02 6527 7880
1800 965 100

Email
acs@altitudecs.tech

Online
altitudecloudsolutions.com

Introduction

Reliable business mobiles on the Telstra Wholesale network, supplied and supported locally by Altitude Cloud Solutions.

Altitude Cloud Solutions (ACS) is a Mid North Coast IT and telecommunications provider, looking after more than 200 businesses from Port Macquarie to Forster. Our business mobile plans run on the Telstra Wholesale network, so your team gets Telstra coverage and 4G / 5G speeds without an enterprise contract.

Every plan in this guide is month to month. Pick individual SIMs that bank unused data, share one data pool across the team, or add data-only services for tablets, modems and backup internet.

One provider for IT, phones and mobiles

ACS already looks after many of our clients' computers, networks and phone systems. Adding mobiles means one point of contact and one bill, from a local team that answers the phone.

We handle SIM and eSIM setup, number porting, plan changes, travel packs and billing questions, so you can get on with running your business.

No lock-in

Month to month on every plan

15 countries

Unlimited international calls on selected plans

1,000GB

Maximum data banking per service

Why businesses choose ACS

Local support from people you know, flexible plans with no lock-in, and a plan line-up that suits one phone or a whole fleet of devices.

SIM and eSIM pricing

eSIMs are activated straight away, and physical SIMs can be sent out for you to set up on your own schedule.

eSIM activation	**$7.00 ex GST** / activation
Physical SIM card	**$7.00 ex GST** / SIM
Shipping (flat rate, any quantity)	**$20.00 ex GST** / order
Number porting and new activations	**No charge**

Moving your existing numbers across, or setting up new ones, is free, so it is easy to switch your business over or grow your team.

Bolt-ons

Add to a plan when you need to, whether you are heading overseas or need extra data at home.

International roaming bolt-ons

Bolt-on	Cost	Expiry
5GB Travel Pack 5GB data / 30 minutes of calls / 30 SMS	$45.00 ex GST	7 days
10GB Travel Pack 10GB data / 60 minutes of calls / 60 SMS	$75.00 ex GST	14 days
3GB Travel BizPack 3GB data / 300 minutes of calls / 300 SMS	$79.00 ex GST	3 days

Domestic bolt-ons

Bolt-on	Cost	Expiry
5GB recurring bolt-on	$39.00 ex GST	Bill cycle
1GB one-off bolt-on Extra data once the 2GB auto bolt-on is used	$12.00 ex GST	Bill cycle
2GB auto bolt-on Per block; switched on for new services	$12.00 ex GST	Bill cycle

All prices **exclude GST**.

Data banking plans

Unused data is banked, up to **1,000GB** per service, so nothing goes to waste between billing months.

Included data	Plan name	Cost (per month, ex GST)	Max down/up (Mbps)	Contract
15GB	ACS 5G Mobile Plan 15GB	$39.00/mo ex GST	150/150	None
45GB	ACS 5G Mobile Plan 45GB	$45.00/mo ex GST	150/150	None
65GB	ACS 5G Mobile Plan 65GB	$52.00/mo ex GST	150/150	None
100GB	ACS 5G Mobile Plan 100GB	$59.00/mo ex GST	150/150	None
120GB	ACS 5G Mobile Plan 120GB	$67.00/mo ex GST	250/250	None
150GB	ACS 5G Mobile Plan 150GB	$72.00/mo ex GST	250/250	None
180GB	ACS 5G Mobile Plan 180GB	$78.00/mo ex GST	250/250	None

All prices are **per month** and **exclude GST**, unless otherwise stated.

National SMS
Unlimited on every plan

National standard MMS
Unlimited on every plan

International calls to selected countries
Unlimited on every plan

Companion plans
Available on every plan for $15.00/mo ex GST

Billing and plan terms

Billing cycle
Charges and inclusions are metered from the 28th to the 27th of each month.

Plan activation
Charged pro rata for the days left in the billing month.

International roaming packs
Activated by sending an SMS to 179, or ask us to set one up before you travel. A welcome message arrives when you land at an eligible destination.

Plan upgrade or downgrade
Not pro rata. The new plan price applies in full from the day of the change, unless the change is made on the 27th.

Disconnection or port away
Not pro rata. No credit applies for days left in the billing month.

Timed charges
Rates are shown per minute. Calls may be measured per second, but the rate shown is always per minute.

Data banking rules

- If a service moves from a higher plan (for example 65GB) to a smaller plan (for example 15GB), its banked data is lost.
- A suspended service keeps its banked data, but does not add to it while suspended.
- Moving to a plan that does not bank data (including data pooling plans) loses the banked data.
- If a service ports away or is cancelled, its banked data is lost and starts again from zero.

Data pooling plans

Data pooling shares one allowance across your whole team, which suits businesses where usage changes from person to person and month to month.

Included data	Plan name	Cost (per month, ex GST)	Max down/up (Mbps)	Contract	SMS	MMS	Intl calls	Companion SIM
10GB	ACS Mobile Pool 10GB	$33.00/mo ex GST	100/100	None	✓	✓	–	–
30GB	ACS Mobile Pool 30GB	$45.00/mo ex GST	100/100	None	✓	✓	–	–
45GB	ACS 5G Mobile Pool 45GB	$60.00/mo ex GST	150/150	None	✓	✓	✓	✓
60GB	ACS 5G Mobile Pool 60GB	$78.00/mo ex GST	250/250	None	✓	✓	✓	✓

All prices are **per month** and **exclude GST**, unless otherwise stated.

1. Up to 300 services can share one pool.
2. Businesses with more than 300 services can set up more pools to share data between them.
3. Pooled data does not bank or roll over. The pool resets at the end of each billing month.
4. All pooled services share the same billing date (the 27th of each month), so data is added and refreshed together.
5. A service that moves onto a pooling plan loses any data it had before. We can schedule the change for the 27th so nothing is lost.
6. A service that leaves the pool loses the data it added, and needs to move to a non-pooling plan.
7. Any mix of plans (4G, 5G, voice or data only) can be grouped into one pool.

Companion SIM compatibility

A companion plan lets a second eSIM device, usually a smartwatch, share the number of your main phone. Both the phone and the watch need to support eSIM.

> **Pricing:** companion SIMs are **$15.00/mo ex GST**, added to an eligible main plan.

Supported smartphones

To use a companion plan, the phone must support eSIM.

Brand	Compatible models
Apple	iPhone 6 series and above (including SE)
Samsung	Galaxy S8 series and above, Note 5 and above, Z Fold and Z Flip series, A5 (2017), J2 Pro
Google	Not supported for smartwatch pairing

Supported smartwatches

The watch must be a GPS + Cellular model, as these have the eSIM built in.

Brand	Compatible models
Apple	Apple Watch Series 4 and later, including Ultra
Samsung	Galaxy Watch Active2, Watch3 series, and Watch4 or later
Google	Not supported for smartwatch pairing

Before you activate

1. **Same brand.** The watch and phone must be the same brand (for example an Apple Watch with an iPhone).
2. **Up to date.** Both devices should be running the latest software.
3. **Phones and watches only.** Tablets and other wearables are not supported on companion plans.

Tip: check that your phone model has eSIM turned on before ordering a companion plan. If you are not sure, give us a call.

Data only plans: banking

Mobile broadband for routers, tablets and busy devices, with the same data banking as our voice plans, up to 1,000GB.

Included data	Plan name	Cost (per month, ex GST)	Max down/up (Mbps)	Contract
15GB	ACS 5G Data Only Plan 15GB	$34.00/mo ex GST	150/100	None
45GB	ACS 5G Data Only Plan 45GB	$41.00/mo ex GST	150/150	None
65GB	ACS 5G Data Only Plan 65GB	$47.00/mo ex GST	150/150	None
100GB	ACS 5G Data Only Plan 100GB	$55.00/mo ex GST	150/150	None
120GB	ACS 5G Data Only Plan 120GB	$67.00/mo ex GST	250/250	None
150GB	ACS 5G Data Only Plan 150GB	$75.00/mo ex GST	250/250	None
180GB	ACS 5G Data Only Plan 180GB	$85.00/mo ex GST	250/250	None

All prices are **per month** and **exclude GST**, unless otherwise stated.

Billing and plan terms

Billing cycle
Charges and inclusions are metered from the 28th to the 27th of each month.

Plan activation
Charged pro rata for the days left in the billing month.

Plan upgrade or downgrade
Not pro rata. The new plan price applies in full from the day of the change, unless the change is made on the 27th.

Disconnection
Not pro rata. No credit applies for days left in the billing month.

Data banking rules

- Unused data can be banked up to 1,000GB per service on the plans in this guide.
- If a service moves from a higher plan (for example 65GB) to a smaller plan (for example 15GB), its banked data is lost.
- A suspended service keeps its banked data, but does not add to it while suspended.
- Moving to a plan that does not bank data (including data pooling plans) loses the banked data.
- If a service ports away or is cancelled, its banked data is lost and starts again from zero.

> **Australia only:** these mobile broadband plans are for use within Australia.

Data only plans: pooling

The data-only version of our pooling plans, for groups of tablets, modems and other devices that share one data allowance.

Included data	Plan name	Cost (per month, ex GST)	Max down/up (Mbps)	Contract
10GB	ACS Data Only Pool 10GB	$30.00/mo ex GST	100/100	None
30GB	ACS Data Only Pool 30GB	$40.00/mo ex GST	100/100	None
45GB	ACS 5G Data Only Pool 45GB	$55.00/mo ex GST	150/150	None
60GB	ACS 5G Data Only Pool 60GB	$68.00/mo ex GST	250/250	None

All prices are **per month** and **exclude GST**, unless otherwise stated.

Data-only pooling plans follow the same pooling rules and billing date as our voice pooling plans.

IoT SIM cards

Connect your equipment, not just your people.

From smart meters and asset trackers to remote sensors and connected equipment, ACS IoT SIMs bring your devices online over the Telstra network. Pricing drops as your fleet grows, across 19 volume tiers.

19 volume tiers
The price per SIM drops automatically as your fleet grows.

Pooled data
All IoT SIMs on a plan share one data pool, so nothing is wasted.

Telstra network
Built on Telstra's wholesale network for wide coverage across Australia.

Plan inclusions

	Data Plus 10MB	Data Plus 100MB	Data Plus 1GB	Data Only 10MB	Data Only 100MB	Data Only 1GB
Included data	10MB	100MB	1GB	10MB	100MB	1GB
National standard calls	5 minutes	10 minutes	10 minutes	–	–	–
National standard SMS	25 SMS	100 SMS	100 SMS	–	–	–

Pricing: IoT pricing depends on how many services you run. Call us on 02 6527 7880 for a quote for your fleet.

International calling rates

Calls to over 250 international destinations have no flagfall, so you only pay the per-minute rate below. Destinations marked Included are unlimited on eligible plans.

307
Destinations listed

28
Included on eligible plans

$0.00
Flagfall, every call

Afghanistan	$1.295/min	Bolivia	$0.702/min
Albania	$0.719/min	Bosnia and Herzegovina	$0.812/min
Algeria	$1.295/min	Bosnia-Herzegovina Mobile	$1.175/min
American Samoa	$1.842/min	Botswana	$0.857/min
Andorra	$0.468/min	Brazil	$0.477/min
Angola	$0.793/min	Brazil (mobile)	$0.860/min
Anguilla	$0.897/min	Brunei	$0.493/min
Antarctica	$4.894/min	Bulgaria	$0.999/min
Antigua and Barbuda	$0.783/min	Burkina Faso	$2.632/min
Argentina	$0.424/min	Burundi	$2.632/min
Argentina (mobile)	$0.850/min	Cabo Verde	$2.632/min
Armenia	$0.808/min	Cambodia	$0.768/min
Aruba	$0.645/min	Cambodia (mobile)	$0.829/min
Ascension Island	$5.914/min	Cameroon	$1.295/min
Austria	$0.504/min	Canada	$0.413/min
Austria (mobile)	$1.004/min	Cayman Islands	$0.682/min
Azerbaijan	$0.808/min	Central African Republic	$3.324/min
Bahamas	$0.540/min	Chad	$1.958/min
Bahrain	$0.774/min	Chile	$0.392/min
Bangladesh	$0.653/min	Chile (mobile)	$0.845/min
Bangladesh (mobile)	$0.881/min	China Included	$0.248/min
Barbados	$0.702/min	China (mobile) Included	$0.246/min
Belarus	$1.165/min	Colombia	$0.702/min
Belgium	$0.416/min	Comoro Islands	$1.028/min
Belgium (mobile)	$0.928/min	Congo (formerly Zaire)	$1.529/min
Belize	$1.736/min	Congo Democratic Republic	$1.305/min
Benin	$2.632/min	Cook Islands	$2.573/min
Bermuda	$0.540/min	Costa Rica	$0.535/min
Bhutan	$1.177/min	Côte d'Ivoire	$3.467/min

Croatia		$0.612/min
Croatia (mobile)		$1.428/min
Cuba		$2.604/min
Cyprus		$0.500/min
Cyprus (mobile)		$0.623/min
Czech Republic		$0.556/min
Czech Republic Mobile		$0.860/min
Denmark		$0.416/min
Denmark (mobile)		$0.922/min
Diego Garcia		$4.017/min
Djibouti		$1.295/min
Dominica		$2.604/min
Dominican Republic		$0.540/min
East Timor		$4.323/min
Ecuador		$0.702/min
Egypt		$0.754/min
Egypt Mobile		$0.837/min
El Salvador		$0.693/min
Equatorial Guinea		$1.468/min
Eritrea		$1.295/min
Estonia		$2.243/min
Ethiopia		$1.295/min
Falkland Islands (Malvinas)		$5.547/min
Faroe Islands		$1.293/min
Fiji		$0.911/min
Fiji (mobile)		$1.176/min
Finland		$0.474/min
Finland (mobile)		$1.551/min
Former Yugoslav Rep of Macedonia		$0.721/min
Former Yugoslav Rep of Macedonia (mobile)		$1.238/min
France	Included	$0.390/min
France (mobile)	Included	$0.717/min
French Guiana		$0.803/min
French Polynesia		$0.854/min
Gabon		$2.632/min
Gambia		$6.118/min
Georgia		$0.808/min
Germany	Included	$0.246/min
Germany (mobile)	Included	$0.583/min
Ghana		$0.857/min
Gibraltar		$1.431/min
Global network on-air aircraft		$16.590/min
Globalstar		$16.590/min
Greece	Included	$0.419/min
Greece (mobile)	Included	$1.139/min
Greenland		$1.293/min
Grenada & Carriacou		$1.736/min
Guadeloupe		$0.838/min
Guam		$0.817/min
Guantanamo		$3.263/min
Guatemala		$0.702/min
Guinea		$2.632/min
Guinea Bissau		$2.243/min
Guyana		$1.289/min
Haiti		$1.012/min
Holy See (Vatican City State)		$0.467/min
Honduras		$1.151/min
Hong Kong	Included	$0.247/min
Hong Kong (mobile)	Included	$0.245/min
Hungary		$0.492/min
Hungary (mobile)		$0.956/min
Iceland		$0.925/min
India	Included	$0.463/min
India (mobile)	Included	$0.442/min
Indonesia		$0.583/min
Indonesia (mobile)		$0.735/min
Inmarsat BGAN		$31.918/min
Inmarsat Aero, Atlantic Ocean West		$14.734/min
Inmarsat B		$7.541/min
Inmarsat B, Single Num Access Code		$31.918/min
Inmarsat GAN ISDN		$16.002/min
Inmarsat M		$4.326/min
Inmarsat Mini M		$3.631/min
Iran		$0.597/min

Iran (mobile)		$0.489/min
Iraq		$0.883/min
Ireland	Included	$0.409/min
Ireland (mobile)	Included	$0.899/min
Iridium Satellite		$5.876/min
Israel		$0.425/min
Israel (mobile)		$0.555/min
Italy		$0.246/min
Italy (mobile)		$0.633/min
Jamaica		$0.836/min
Japan		$0.452/min
Japan (mobile)		$0.726/min
Jordan		$0.676/min
Jordan (mobile)		$0.840/min
Kazakhstan		$0.808/min
Kenya		$0.707/min
Kenya (mobile)		$1.036/min
Kiribati		$3.915/min
Kuwait		$0.813/min
Kyrgyzstan		$0.808/min
Laos		$0.888/min
Latvia		$2.017/min
Lebanon		$0.593/min
Lebanon (mobile)		$1.257/min
Lesotho		$1.376/min
Liberia		$1.509/min
Libya		$1.319/min
Liechtenstein		$0.477/min
Lithuania		$1.996/min
Luxembourg		$0.522/min
Macau		$0.500/min
Madagascar		$1.958/min
Malawi		$0.948/min
Malaysia	Included	$0.266/min
Malaysia (mobile)	Included	$0.268/min
Maldive Islands		$2.672/min
Mali		$1.141/min
Malta		$0.659/min
Malta (mobile)		$1.457/min
Marshall Islands		$1.177/min
Martinique		$0.859/min
Mauritania		$2.632/min
Mauritius		$0.779/min
Mayotte		$1.435/min
MCP Maritime Comms		$16.590/min
Mexico		$0.706/min
Micronesia (Federated States of)		$1.795/min
Moldova		$1.114/min
Monaco		$0.699/min
Mongolia		$1.387/min
Montenegro		$1.122/min
Montserrat		$0.938/min
Morocco		$1.295/min
Mozambique		$1.154/min
Myanmar (Burma)		$1.177/min
Namibia		$0.783/min
Nauru		$2.957/min
Nepal		$0.913/min
Netherlands		$0.403/min
Netherlands (mobile)		$0.947/min
Netherlands Antilles		$0.694/min
New Caledonia		$1.032/min
New Zealand	Included	$0.248/min
New Zealand (mobile)	Included	$0.663/min
Nicaragua		$0.704/min
Niger		$1.264/min
Nigeria		$0.758/min
Niue		$5.302/min
Norfolk Island		$4.609/min
North Korea		$5.071/min
Northern Mariana Islands		$1.736/min
Norway		$0.394/min
Norway (mobile)		$0.913/min
Oman		$0.967/min

Pakistan	$0.680/min
Pakistan (mobile)	$0.761/min
Palau	$2.548/min
Palestine	$0.496/min
Panama	$0.645/min
Papua New Guinea	$2.115/min
Paraguay	$0.704/min
Peru	$0.549/min
Philippines	$0.434/min
Philippines (mobile)	$0.564/min
Poland	$0.439/min
Poland (mobile)	$0.955/min
Portugal	$0.439/min
Portugal (mobile)	$1.631/min
Puerto Rico	$0.452/min
Qatar	$1.228/min
Reunion Island	$0.897/min
Romania	$0.603/min
Romania (mobile)	$1.051/min
Russian Federation	$3.314/min
Russian Federation Mobile	$0.659/min
Rwanda	$0.979/min
Saint Helena Ascension and Tristan da Cunha	$17.083/min
Saint Kitts and Nevis	$1.736/min
Saint Lucia	$1.736/min
Saint Pierre and Miquelon	$1.529/min
Saint Vincent and The Grenadines	$1.736/min
Samoa	$1.805/min
San Marino	$3.344/min
Sao Tome and Principe	$5.302/min
Saudi Arabia	$0.967/min
Saudi Arabia (mobile)	$0.849/min
Seanet Maritime	$16.590/min
Senegal	$1.295/min
Serbia	$0.523/min
Serbia (mobile)	$1.183/min
Seychelles	$2.402/min
Sierra Leone	$2.632/min
Singapore	Included $0.245/min
Singapore (mobile)	Included $0.245/min
Sint Maarten	$0.694/min
Slovakia	$0.529/min
Slovenia	$0.469/min
Solomon Islands	$2.427/min
Solomon Islands Mobile	$3.263/min
Somalia	$1.295/min
South Africa	$0.488/min
South Africa (mobile)	$0.999/min
South Korea	Included $0.416/min
South Korea (mobile)	Included $0.517/min
South Sudan	$1.346/min
Spain	$0.409/min
Spain (mobile)	$0.958/min
Sri Lanka	$0.746/min
Sri Lanka (mobile)	$0.755/min
Sudan	$0.857/min
Suriname	$0.859/min
Swaziland	$1.031/min
Sweden	$0.407/min
Sweden (mobile)	$0.928/min
Switzerland	$0.416/min
Switzerland (mobile)	$1.551/min
Syria	$1.048/min
Taiwan	$0.392/min
Taiwan (mobile)	$0.573/min
Tajikistan	$1.245/min
Tanzania	$1.264/min
Telespazio	$16.590/min
Thailand	Included $0.282/min
Thuraya Satellite Telecommunications	$7.140/min
Togo	$1.162/min
Tokelau	$5.302/min
Tonga	$1.842/min
Trinidad and Tobago	$2.604/min

Tunisia		$2.202/min
Turkey		$0.574/min
Turkey (mobile)		$0.824/min
Turkmenistan		$1.245/min
Turks and Caicos Islands		$1.020/min
Tuvalu		$4.079/min
Uganda		$1.020/min
Ukraine		$0.822/min
United Arab Emirates		$0.796/min
United Arab Emirates (mobile)		$0.971/min
United Kingdom	Included	$0.245/min
United Kingdom (mobile)	Included	$0.475/min
Uruguay		$0.653/min
Uruguay (mobile)		$0.961/min
USA	Included	$0.249/min
Uzbekistan		$1.245/min
Vanuatu		$2.039/min
Venezuela		$0.549/min
Vietnam	Included	$0.548/min
Vietnam (mobile)	Included	$0.554/min
Virgin Islands British		$2.632/min
Virgin Islands US		$0.452/min
Wallis & Futuna Islands		$1.736/min
Yemen		$0.857/min
Zambia		$1.268/min
Zimbabwe		$0.491/min
Zimbabwe (mobile)		$1.376/min

Rates are per minute and exclude GST. If you call a country that is not listed, let us know and we can arrange it.